

### The DM team

Amy Swain **Operations Manager** Beth Adams Marketing Communications Manager **Emily Biddle Cruise Manager** Fay Clarke **Business Events Manager** Trade Development Manager Jacqui Rogers Tracey Bellette isite Team Leader Tracey Green Acting GM





- 4.30 pm Welcome
- 4.35 pm DM Update Tracey Green
- 4.45 pm Business Events Update Fay Clark
- 4.50 pm Marlborough District Council Dean Heiford
- 5.00 pm Port Marlborough Rhys Welborn
- 5.10 pm The Whale Trail Nigel Muir
- 5.20 pm Closing

5.20 pm – 6.30pm – Networking drinks and canapés





### **Current Position**

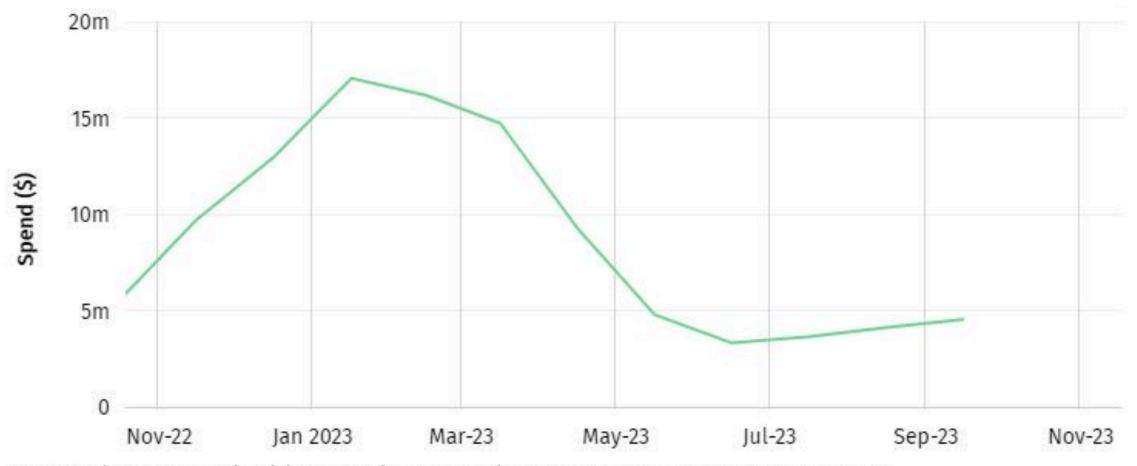
Visitor spend and trends YE July 2023 (MBIE TECTs) Domestic YTY Growth -3.3% (National 8%) International YTY Growth 411% (National 269%)

Destination Marlborough's marketing priorities remain:

Position Marlborough as a compelling place to visit Encourage managed growth of visitor spend Prioritise effort on smoothing seasonality



International Visitor Spend YE Sept 23

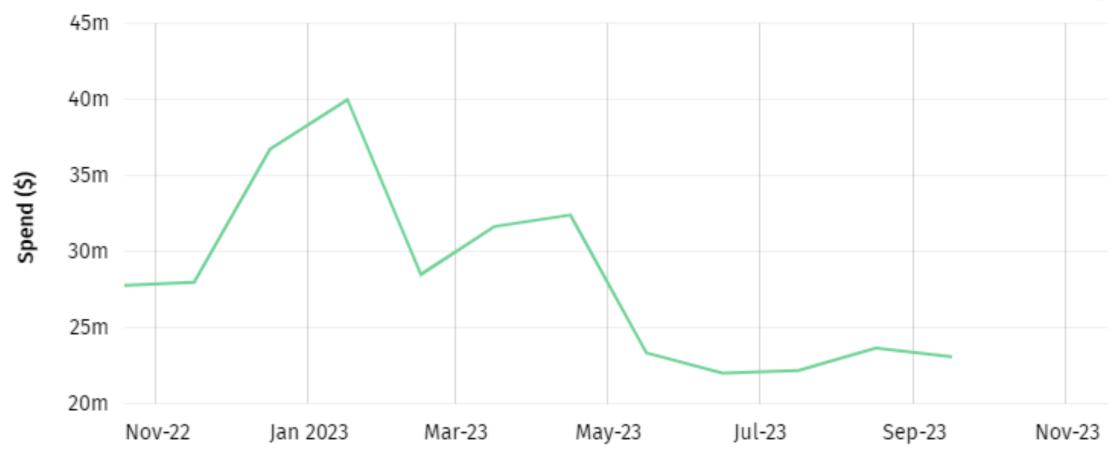


Source: Hīkina Whakatutuki - Ministry of Business, Innovation & Employment. Last updated on 2023-11-23. From https://teic.mbie.govt.nz/teiccategories/datareleases/mrte/

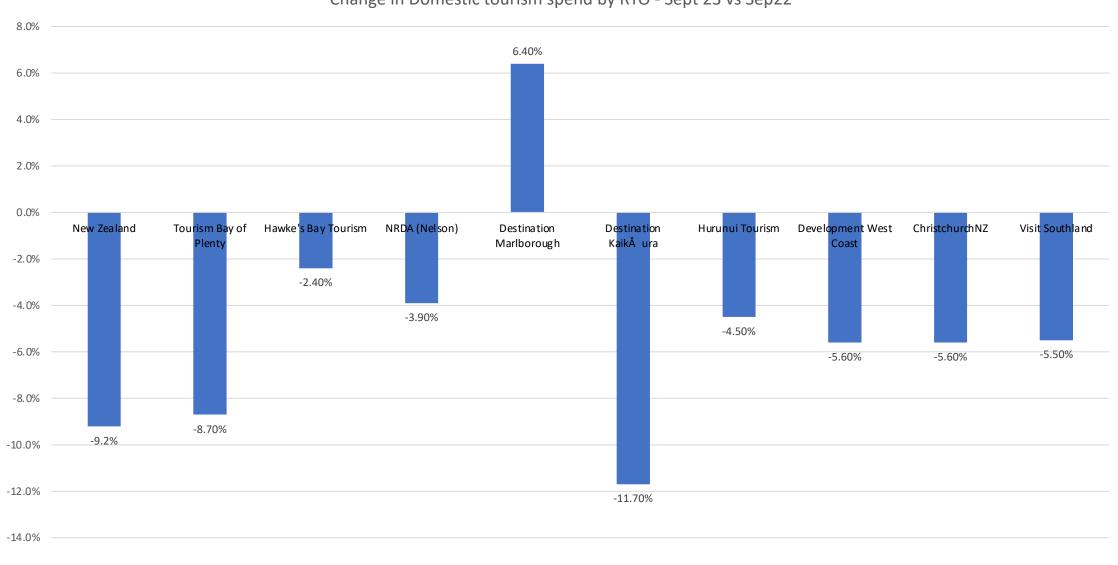
#### Change in International tourism spend by RTO - Sept 23 vs Sep22



Domestic Visitor Spend YE Sept 23



Source: Hīkina Whakatutuki - Ministry of Business, Innovation & Employment. Last updated on 2023-11-23. From https://teic.mbie.govt.nz/teiccategories/datareleases/mrte/



#### Change in Domestic tourism spend by RTO - Sept 23 vs Sep22

## What's Happening

YE July 2023 (MBIE TECTs)

Marlborough: 80% Domestic / 20% International Pre covid: 70% Domestic / 30% International

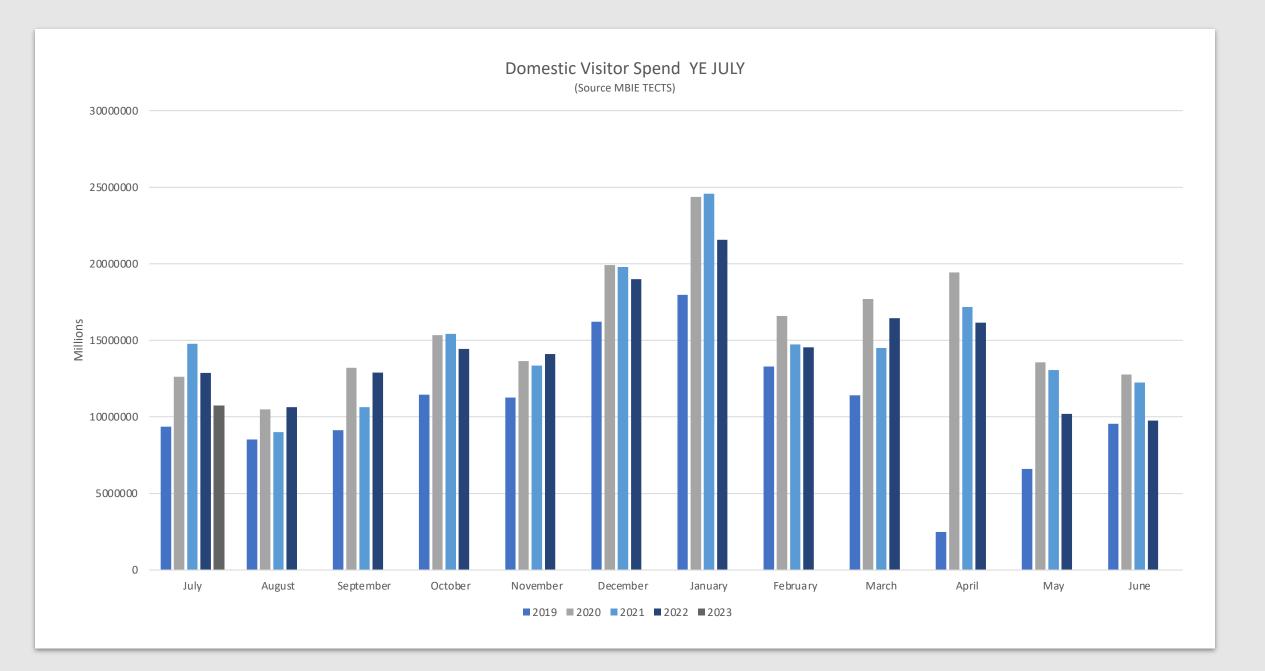
National international recovery steady – air capacity at 90% Precovid

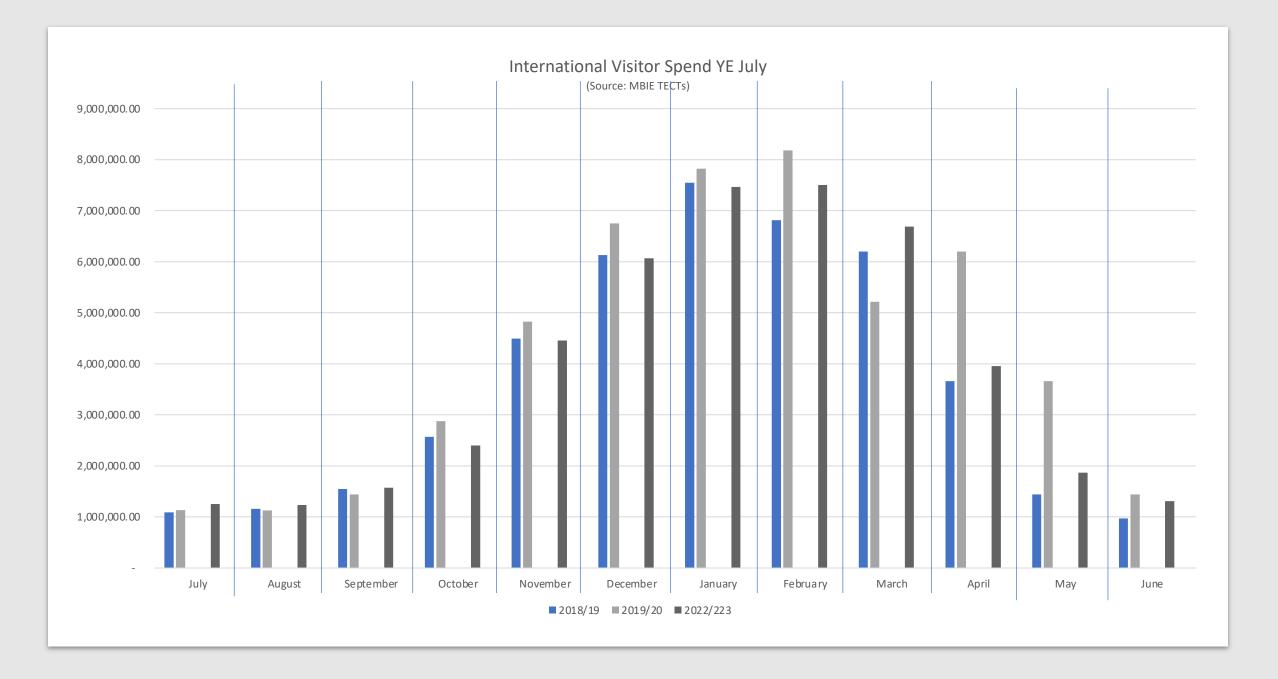
Marlborough Top markets: Australia, USA, UK, Rest of Europe, Germany, Canada, Rest of Asia,

NZ Top markets: Australia, USA, UK, Rest of Europe, Rest of Asia, China, Germany

Marlborough Top Domestic: Canterbury, Wellington, Auckland, Tasman, Nelson, Waikato, Otago







# Marketing

#### Media

- Australian TV Sunrise Breakfast Show
- Sachies Kitchen Australia
- Fly Brother USA

#### Media famils

- Florian German
- TNZ UK & DE Media
- TNZ Japan Media
- Jayjay Feeney Savour in the Park







#### **VINES VILLAGE, MARLBOROUGH**

New Zealand

#### BRAGATO RESERCONSTIT NEW ZEAL ANGA

AOTEA

# Marketing

**Publications** 

- Mike Yardley Across 8 regional NZME Publications/ Newstalk ZB Website
- Ben Groundwater Traveller Australia Magazine
- Katrina Lobley Explore Travel (Australia)
- Kelli Brett Cuisine Magazine
- National Geographic Showcasing 5 Marlborough walks
- International Traveller Magazine
- Stuff Travel

Tell us your story for media





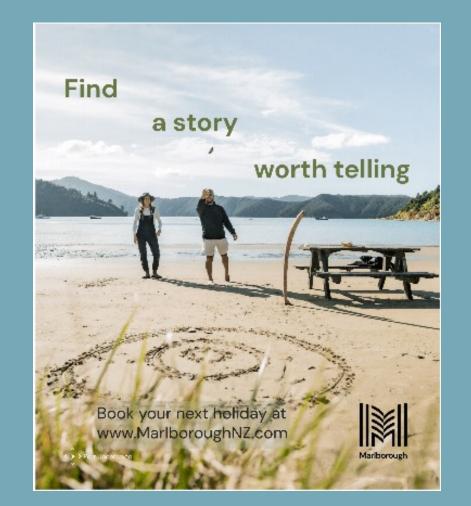
### Branding





### Branding







#### Logo

#### lcon

4 winds

The Marlborough icon is inspired by the natural forces that created the region (wind, rivers + valleys).

The 'outside lines' represent the 4 winds and the negative space between them are the rivers.

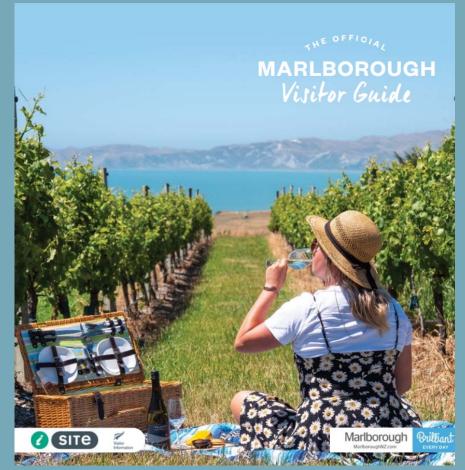
The 4 valleys make up the spine/ middle of the Marlborough icon. The shape of these strands reference a book spine and our core idea of Te Ara o tai Story Lines.

4 valleys **Rivers** 

> Marlborough story spine Te Ara o tai Story Lines

### Visitor Guide

- Hybrid release for 23/24
- Printed
  - 22000 copies
  - Distributed isites, airport, ferry terminal
- Digital
  - Unique QR code
  - Measure & Monitor use
  - Click through to individual listings





#### Website

Marlborough

Explore Live & Work Business Screen Events

Q

#### Explore Marlborough

Kia hōpara



### Trade

#### MARKETS

- Core markets: Australia, UK, Europe, North America
- Increased presence: South East Asia

#### ACTIVITY

- Attended Kiwi Link South East Asia
- TNZ trade famil activity greatly increased
- Classic New Zealand Wine Trail Hui

#### FAMILS

- TNZ UK & DE
- Auckland Airport





### Trade

#### UP COMING ACTIVITY

- TNZ AUSTRALIA RTO / Product Managers
  Showcase
- RTONZ Two day Inbound Operator event
- TRENZ Wellington

Key focus: "An Extra Night Stay"







#### 2023/2024 Calls

112K Passengers and 49K crew 56 port calls plus 7 to Meretoto/Ship Cove or cruising 34 to Waimahara 21 to Waitohi Wharf 1 at Anchor Welcoming Resilient Lady Virgin Cruises (new to NZ this year)

Vessel Size 22 - over 2500pax 11 - 1000pax - 2500pax 23 - under 1000pax

Port Marlborough Website for one source of truth www.portmarlborough.co.nz



### Get involved

- Sign up to Dmail
- List your product, deals and events FREE on MarlboroughNZ.com
- List on Newzealand.com and provide regular deals
- Keep the i-SITEs updated and offer training
- Become a Qualmarked business



### Get involved

Be part of upcoming TNZ Famils:

To be considered operators MUST be Qualmarked Be export ready Active in Trade distribution channels Offer minimum 20% commission

**TMT membership** – export-ready product wishing to extend distribution to offshore markets





### **Business Events**

#### 2023 BE Season

- Bluegreens Forum 24 February 2023 (\$186,000)
- Marvel Experiences (incentive trip) March 2023 (\$124,000)
- MG Car Club rally 11-15 March 2023 (\$155,000)
- Foursquare 2-4 May 2023 (\$387,500)
- Natural Health Products Summit 23-25 May 2023 (\$310,000)
- Building Officials Institute of NZ 16–18 August 2023 (\$279,000)
- Business Events Industry Aotearoa 18–20 September 2023 (\$263,500)
- Wise Incentives (incentive trip from US) 23–27 September 2023 (\$77,500)
- Venture Travel (incentive trip) 13–15 October 2023 (\$83,500)
- NZ Merino 31 October 2023 (\$72,500)





### **Business Events**

Future Business:\$1,533,200 of confirmed events coming up in 2024\$2,641,600 pending in pipeline

#### **Business Events Activity**

- Meetings trade show June 2023
- Business Events Industry Aotearoa conference September 2023
- Business Events Expo November 2023
- AIME February 2024









# Marlborough